



COMPANY POLICY

Our mission is to offer security products and services to our clients in the Hardware, DIY and Hospitality channels, using advanced technology as the central axis of our business processes, as well as an innovative and flexible business culture and the highest quality standards.

We want to be the leading and benchmark safes and mailboxes manufacturing company in the Spanish market and the main countries in our environment and the Caribbean area.

Within the current economic framework, BTV considers it essential to maintain:

A high level of customer satisfaction and the assessment of their needs. All this based on the commitment of its employees, the close relationship with customers and suppliers and strategic cooperation with institutions, the social fabric and business partners. The principles that guide our work are:

Customers are at the center of everything we do.

All our effort is aimed at understanding the needs of our clients, complying with the objectives of the works and services, in quality, cost and term.

The profitability of the business is our guarantee for the future.

The solidity of the company and the satisfaction of the owners are achieved by generating an adequate level of benefits and providing the service required by the client. Quality is everyone's responsibility.

The commitment of our employees is key to achieving quality.

The training and development of all members of the organization are key to the success of our company. The prevention of occupational risks are the best guarantee for the safety and health of our workers.

Respect for society and the environment is a key element of our activities.

We take care of the responsible consumption of natural resources, the implementation of maximum energy efficiency criteria, the prevention of pollution from the design of the product to its greener final management and compliance with legal and regulatory requirements.

Continual improvement is critical to our success.

We seek excellence in our products and services, our technical capabilities, our human relationships and our competitiveness.

In Zaragoza, 07 October, 2021

Eva Villaverde Casanova
BTV General Manager